

Annual performance review 2017-18



Welcome to our annual performance review for the year ending March 2018.

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Number of homes

Local authority	General needs	Home ownership	Supported housing	Total
Aylesbury	102	45	107	254
Birmingham	1999	747	90	2836
Bromsgrove & Redditch	285	71	8	364
Cannock Chase	308	58	15	381
Cheltenham	578	192	85	855
Cherwell	553	155	70	778
Chiltern	4	8		12
Cotswold	4730	431	405	5566
Coventry	90	50		140
Daventry	526	128	1	655
Dudley	510	73	87	670
Erewash	26	8		34
East Staffordshire	35			35
Forest of Dean	185	22	6	213
Gloucestershire	282	46	26	354
Herefordshire	319	16		335
Lichfield	5235	522	384	6141
Malvern Hills	18			18
Newcastle under Lyme	26	1		27
Northampton			1	1
Nuneaton and Bedworth	305	35	23	363
North Warwickshire	29	17	7	53
Oxford City	107	25	10	142
Redditch	220	6	33	259
Rugby	25	73		98
Sandwell	272	61	21	354
South Bucks		12		12
South Gloucestershire	158	26	27	211
Shropshire	1091	168	84	1343
Staffordshire Moorlands	51		8	59
South Northants	118	70	8	196
Solihull	607	261	161	1029
South Oxfordshire	52	22	10	84
South Staffordshire	593	122		715
Stafford	300	54	1	355
Stoke on Trent	154	6	11	171
Stratford on Avon	416	175	4	595
Stroud	189	28	35	252
Swindon	177	46	62	285
Tamworth	278	58	13	349
Tewkesbury	460	254	4	718
Walsall	261	49	15	325
Warwick	400	62	10	472
Wiltshire	10	24		34
Worcester	202	33	17	252
Telford & Wrekin	1108	166	195	1469
Wolverhampton	1191	178	232	1601
Wychavon	168	43	22	233
Wyre Forest	95	24		119
Total	24,848	4,671	2,298	31,817

Number of rentable dwellings

	General needs	Home ownership	Supported housing	Total
Aylesbury	100	39	105	244
Birmingham	1996	429	87	2512
Bromsgrove	285	38	7	330
Cannock Chase	307	42	15	364
Cheltenham	577	73	83	733
Cherwell	551	135	66	752
Chiltern	4	3		7
Cotswold	3968	265	390	4623
Coventry	88	43		131
Daventry	526	120		646
Dudley	508	52	86	646
Erewash	26	8		34
East Staffordshire	35			35
Forest of Dean	184	21	3	208
Gloucestershire	282	40	25	347
Herefordshire	319	15		334
Lichfield	4365	62	330	4757
Malvern Hills	18			18
Newcastle under Lyme	26	1		27
Nuneaton and Bedworth	302	32	20	354
North Warwickshire	29	13	6	48
Oxford City	107	15	9	131
Redditch	220	5	30	255
Rugby	24	57		81
Sandwell	271	45	20	336
South Bucks		5		5
South Gloucestershire	158	19	20	197
Shropshire	1085	142	78	1305
Staffordshire Moorlands	51		8	59
South Northants	118	47	7	172
Solihull	606	206	150	962
South Oxfordshire	52	18	8	78
South Staffordshire	590	54		644
Stafford	299	47	1	347
Stoke on Trent	152	4	10	166
Stratford on Avon	416	115	4	535
Stroud	189	19	31	239
Swindon	177	34	56	267
Tamworth	278	44	12	334
Tewkesbury	455	223	3	681
Walsall	261	41	15	317
Warwick	399	51	8	458
Wiltshire	10	20		30
Worcester	202	22	17	241
Telford & Wrekin	1104	133	186	1423
Wolverhampton	1144	148	223	1515
Wychavon	168	24	21	213
Wyre Forest	95	9		104
Total	23,127	2,978	2,140	28,245

Average rents

Local authority	Beds	Asset type	Affordable rent (avg)	Social rent (avg)
Aylesbury Vale District Council	1	Flat	£113.95	£105.30
	2	Bungalow	£143.49	
		Flat	£137.11	£118.34
		House	£148.01	
	3	House	£174.11	
	4	House	£206.30	
Birmingham City Council	0	Bedsit		£69.25
	1	Bungalow		£87.47
		Flat	£95.21	£85.75
	2	Bungalow		£99.16
		Flat	£106.82	£95.90
		House	£112.92	£95.17
		Maisonette	£112.97	
	3	Bungalow		£112.31
		Flat		£100.28
		House	£122.65	£103.20
		Maisonette		£113.09
		4	House	£145.47
	5	House		£128.00
	6	House		£118.13
Bromsgrove District Council	1	Flat		£90.97
	2	Bungalow		£106.48
		Flat	£131.01	£90.56
		House		£95.79
	3	House		£103.40
	4	House		£115.01
Cannock Chase District Council	1	Flat		£76.02
	2	Bungalow		£87.83
		Flat		£103.39
		House	£103.68	£89.78
	3	House	£113.91	£101.13
	4	House		£110.84
Cheltenham Borough Council	0	Bedsit		£74.58
	1	Bungalow		£86.58
		Flat	£94.68	£86.53
		House		£66.27
		Maisonette		£83.46
	2	Bungalow		£101.21
		Flat	£112.79	£100.70
	House	£122.14	£95.23	
	3	House	£144.15	£104.75

	4	House		£114.29
	5	Bungalow		£132.26
		House		£118.26
Cherwell District Council	1	Flat	£118.54	£93.29
		Maisonette	£123.75	
	2	Bungalow	£154.89	£110.72
		Flat	£146.69	£108.06
		House	£149.64	£105.32
		Maisonette		£97.93
	3	House	£180.12	£116.92
	4	House	£216.28	£130.49
Chiltern District Council	1	Flat		£104.23
Cotswold District Council	0	Bedsit		£70.66
	1	Bungalow		£87.93
		Flat	£100.73	£82.03
		House	£107.16	£87.06
	2	Bungalow	£127.34	£103.59
		Flat	£118.16	£92.39
		House	£128.34	£101.36
		Maisonette	£132.82	
	3	Bungalow		£110.97
		Flat	£126.07	£103.36
		House	£148.87	£113.19
	4	House	£192.98	£126.62
	5	House		£137.99
Coventry City Council	2	Bungalow		£108.80
		Flat	£101.02	£94.14
		House		£104.17
	3	House		£111.14
	4	House		£130.77
Daventry District Council	1	Bungalow	£104.02	
		Flat	£96.43	£81.59
		House		£87.73
	2	Bungalow	£118.79	£104.40
		Flat	£113.68	£100.83
		House	£120.79	£96.19
	3	Bungalow		£115.46
		House	£138.54	£107.60
	4	House	£179.91	£117.90
Dudley Metropolitan Borough Council	1	Bungalow		£82.24
		Flat	£83.84	£90.76
	2	Bungalow		£102.97
		Flat	£90.66	£99.22
		House	£107.99	£95.00

	3	House	£116.48	£106.42
	4	House	£128.49	£117.50
	6	House		£144.95
East Staffordshire Borough Council	1	Flat		£91.33
	2	Flat		£101.14
		House		£97.41
	3	House		£102.81
Erewash Borough Council	2	Flat	£91.68	£99.81
Forest Of Dean District Council	1	Flat		£74.40
		House		£77.65
	2	Bungalow	£105.32	
		Flat		£95.98
		House	£109.32	£94.28
	3	House	£121.36	£101.96
	4	House	£127.90	£108.68
Gloucester City Council	0	Bedsit		£84.10
	1	Flat	£90.30	£83.77
	2	Bungalow		£94.83
		Flat		£94.26
		House	£108.16	£91.53
		Maisonette		£104.25
	3	Bungalow		£107.33
		House	£127.79	£100.25
	4	House		£113.94
	5	House		£139.89
Herefordshire Council	1	Flat		£77.18
		House		£72.24
	2	Bungalow		£93.91
		House		£87.06
	3	Bungalow		£101.39
		House		£98.35
	4	House		£108.59
Lichfield District Council	0	Bedsit		£70.44
	1	Bungalow		£77.36
		Flat	£90.15	£76.74
		House		£83.45
	2	Bungalow	£111.65	£87.26
		Flat	£99.78	£85.15
		House	£108.97	£90.52
		Maisonette		£82.12
	3	Bungalow		£97.53
		Flat		£91.70
		House	£116.03	£96.98
	4	House	£150.12	£110.26

	5	Bungalow		£114.53
		House		£95.75
Malvern Hills District Council	1	Flat		£80.15
	2	House		£88.97
	3	House		£100.64
Newcastle-under-lyme District Council	2	House		£83.58
	3	House	£100.90	£93.64
	4	House		£99.73
North Warwickshire Borough Council	2	House	£98.46	
	3	House	£109.85	£98.64
	4	House	£128.15	
Nuneaton And Bedworth Borough Council	1	Flat		£81.59
	2	Bungalow		£95.63
		Flat		£96.70
		House	£125.34	£94.78
	3	Bungalow		£105.55
		House		£107.01
	4	House		£119.39
	5	House		£124.57
Oxford City Council	1	Flat		£102.14
	2	Flat		£123.42
		House		£105.76
	3	House		£131.27
	4	House		£137.26
	5	House		£147.24
Redditch Borough Council	1	Bungalow		£87.79
		Flat		£73.86
		House		£100.55
	2	Bungalow		£93.03
		Flat		£81.63
		House		£85.54
	3	House		£94.57
	4	House		£115.99
Rugby Borough Council	1	House		£94.19
	2	Bungalow		£109.10
		Flat		£101.96
		House		£108.41
	3	House		£123.55
Sandwell Metropolitan Borough Council	1	Flat		£84.52
	2	Flat	£95.90	£98.87
		House	£100.02	£89.41
	3	House	£115.77	£99.98
	4	House	£130.87	£119.67
Shropshire Council	0	Bedsit		£69.02

	1	Bungalow		£80.36
		Flat	£84.38	£78.42
		House		£74.30
		Maisonette		£72.24
	2	Bungalow		£91.58
		Flat	£101.53	£96.07
		House	£107.54	£87.97
		Maisonette		£112.45
	3	Bungalow		£98.95
		House	£116.00	£98.29
		Maisonette		£99.95
	4	House	£126.68	£104.84
	6	House		£131.59
Solihull Metropolitan Borough Council	1	Flat	£109.58	£94.05
	2	Bungalow		£112.24
		Flat	£129.87	£112.72
		House		£106.29
	3	House	£127.12	£116.08
	4	House		£140.80
South Gloucestershire Council	1	Flat	£113.92	£88.01
	2	Bungalow		£101.16
		Flat	£118.41	£99.14
		House	£129.42	£94.74
	3	Flat		£106.31
		House	£152.54	£106.23
	4	House		£119.12
South Northamptonshire Council	1	Flat	£114.27	£94.16
		House	£120.18	
	2	Bungalow	£136.00	£102.36
		Flat	£128.75	£107.79
		House	£140.93	£102.73
	3	House	£155.98	£116.14
	4	House	£191.18	£124.88
South Oxfordshire District Council	1	Flat		£109.41
		House		£99.15
	2	House		£117.91
	3	House		£128.57
	4	House		£201.37
South Staffordshire Council	1	Bungalow		£79.24
		Flat	£85.81	£78.05
	2	Bungalow		£93.63
		Flat		£90.80
		House	£103.30	£90.24
	3	House	£118.06	£101.31

	4	House		£118.40
Stafford Borough Council	1	Flat		£82.41
		House		£76.02
	2	Bungalow		£90.33
		Flat		£94.84
		House		£91.04
	3	Bungalow		£100.84
		Flat		£104.68
		House		£102.01
Staffordshire Moorlands District Council	1	Flat		£90.80
	2	House	£88.53	£83.48
	3	House		£94.29
Stoke-on-trent City Council	1	Bungalow		£84.82
		Flat		£79.37
	2	Bungalow		£88.47
		Flat		£83.08
		House		£81.95
	3	House		£90.28
	4	House		£98.33
Stratford-on-avon District Council	1	Flat		£92.62
		House		£92.15
	2	Bungalow		£112.63
		Flat	£165.18	£110.32
		House	£118.24	£108.77
	3	House		£122.26
	4	House		£142.47
Stroud District Council	1	Flat		£93.73
		House		£82.23
	2	Bungalow		£99.26
		Flat	£109.64	£98.87
		House	£117.58	£94.15
	3	Bungalow		£106.54
		House	£142.04	£106.81
4	House	£160.02	£127.91	
Swindon Borough Council	1	Flat		£103.82
		House		£78.91
	2	Flat		£97.94
		House		£95.12
	3	House		£106.71
Tamworth Borough Council	1	Flat	£88.06	£78.91
	2	Bungalow	£101.09	
		Flat	£105.49	£98.33
		House	£109.66	£91.37
	3	House	£126.60	£101.28

	4	House	£171.96	£107.79
Telford And Wrekin Council	1	Bungalow		£97.54
		Flat	£79.42	£77.18
		House		£81.05
	2	Bungalow	£128.73	£91.54
		Flat	£92.54	£92.15
		House	£103.72	£89.79
	3	Bungalow		£104.71
		House	£112.78	£98.79
	4	House	£126.45	£111.77
Tewkesbury Borough Council	1	Bungalow	£88.86	£86.84
		Flat	£97.34	£85.04
		House	£99.50	£80.49
		Maisonette	£92.34	
	2	Bungalow	£138.87	£100.83
		Flat	£115.19	£95.73
		House	£125.20	£95.15
	3	Bungalow	£172.68	£108.73
		House	£157.12	£107.80
	4	House	£164.95	£120.65
	5	House		£131.90
Walsall Council	1	Flat		£76.64
	2	Bungalow		£93.95
		Flat	£86.63	£101.12
		House		£91.51
	3	House	£107.25	£103.71
	4	House	£113.01	£120.40
	6	House		£147.37
Warwick District Council	1	Flat	£109.46	£93.98
	2	Bungalow	£147.26	
		Flat	£129.15	£109.11
		House	£144.57	£110.43
	3	House	£166.31	£122.46
	4	House		£136.52
	5	House		£135.66
Wiltshire Council	2	Bungalow		£103.27
		House		£102.49
	3	House		£118.44
Wolverhampton City Council	0	Bedsit		£73.40
	1	Bungalow		£86.26
		Flat		£84.32
		House		£80.46
	2	Bungalow	£106.30	£97.03
		Flat	£100.25	£95.29

		House	£97.75	£92.37
	3	Bungalow	£115.75	£112.46
		Flat		£97.81
		House	£112.08	£101.73
	4	House	£123.69	£110.40
Worcester City Council	1	Bungalow		£84.19
		Flat		£90.55
	2	Bungalow		£109.92
		Flat	£108.76	£97.53
		House	£117.39	£92.57
	3	House	£116.93	£104.93
	4	House	£145.96	£115.89
Wychavon District Council	1	Bungalow		£83.33
		Flat		£83.83
	2	Bungalow		£99.57
		Flat		£90.03
		House	£117.30	£93.96
	3	House		£102.22
	4	House		£100.53
Wyre Forest District Council	1	Flat		£81.58
	2	Flat		£100.77
		House		£86.18
	3	House		£95.81

Lettings overview

Local authority	New lets	Re-lets	Total
Aylesbury Vale District Council	13	7	20
Birmingham City Council	3	64	67
Bromsgrove District Council	31	9	40
Cannock Chase District Council	4	30	34
Cheltenham Borough Council		26	26
Cherwell District Council	89	20	109
Cotswold District Council	74	286	360
Coventry City Council		1	1
Daventry District Council	18	33	51
Dudley Metropolitan Borough Council		26	26
East Staffordshire Borough Council		8	8
Erewash Borough Council		3	3
Forest Of Dean District Council		16	16
Gloucester City Council		11	11
Herefordshire Council		21	21
Lichfield District Council	45	290	335
Malvern Hills District Council		2	2
North Warwickshire Borough Council		2	2
Nuneaton And Bedworth Borough Council		11	11
Oxford City Council		6	6
Redditch Borough Council		8	8
Sandwell Metropolitan Borough Council		14	14
Shropshire Council		90	90
Solihull Metropolitan Borough Council	39	13	52
South Gloucestershire Council		5	5
South Northamptonshire Council	16	8	24
South Oxfordshire District Council		2	2
South Staffordshire Council		59	59
Stafford Borough Council		38	38
Staffordshire Moorlands District Council		7	7
Stoke-On-Trent City Council		17	17
Stratford-On-Avon District Council	45	26	71
Stroud District Council		11	11
Swindon Borough Council		9	9
Tamworth Borough Council	19	22	41
Telford And Wrekin Council		74	74
Tewkesbury Borough Council	56	26	82
Walsall Council		17	17
Warwick District Council	7	28	35
Wolverhampton City Council		90	90
Worcester City Council		11	11
Wychavon District Council		11	11
Wyre Forest District Council		7	7
Rugby Borough Council	8	1	9
Newcastle-Under-Lyme District Council		1	1
Total	467	1467	1934

Lettings - homelessness

Local authority	Not homeless	Statutory homeless with duty to house	Statutory homeless with NO duty to house	Other homeless (classed as homeless by Bromford)	Total
Aylesbury Vale District Council	21				21
Birmingham City Council	53	11	2		66
Bromsgrove District Council	20	4			24
Cannock Chase District Council	27	2			29
Cheltenham Borough Council	31		2		33
Cherwell District Council	105	8	2		115
Cotswold District Council	342	16	6	4	368
Coventry City Council	1				1
Daventry District Council	40	10	1		51
Dudley Metropolitan Borough Council	34	5		1	40
East Staffordshire Borough Council	7	1			8
Erewash Borough Council	3				3
Forest Of Dean District Council	14	1			15
Gloucester City Council	9	1	1		11
Herefordshire Council	19	2			21
Lichfield District Council	319	28	3	4	354
Malvern Hills District Council	2				2
Newcastle-Under-Lyme District Council	1				1
North Warwickshire Borough Council	1	1			2
Nuneaton And Bedworth Borough Council	10	1			11
Oxford City Council	4	2			6
Redditch Borough Council	8				8
Rugby Borough Council	7		1	1	9
Sandwell Metropolitan Borough Council	14	1			15
Shropshire Council	78	8	3	2	91
Solihull Metropolitan Borough Council	35	18			53
South Gloucestershire Council	3	1	1		5
South Northamptonshire Council	21	2			23
South Oxfordshire District Council	1	1			2
South Staffordshire Council	53	3	2	1	59
Stafford Borough Council	36	2		1	39
Staffordshire Moorlands District Council	5	2			7
Stoke-On-Trent City Council	15	1			16
Stratford-On-Avon District Council	62	5	2	2	71
Stroud District Council	9	1			10
Swindon Borough Council	7	1		1	9
Tamworth Borough Council	36	8	1		45
Telford And Wrekin Council	66	8		1	75
Tewkesbury Borough Council	67	7			74
Walsall Council	9	7	1		17
Warwick District Council	27	6	1		34
Wolverhampton City Council	82	11	1	2	96
Worcester City Council	9	1			10
Wychavon District Council	10	2			12
Wyre Forest District Council	6				6
Grand Total	1729	189	30	20	1968

Lettings - statutory homeless

Local authority	Statutory homeless with NO duty to house	Statutory homeless with duty to house
Aylesbury Vale District Council		
Birmingham City Council	2	11
Bromsgrove District Council		4
Cannock Chase District Council		2
Cheltenham Borough Council	2	
Cherwell District Council	2	8
Cotswold District Council	6	16
Coventry City Council		
Daventry District Council	1	10
Dudley Metropolitan Borough Council		5
East Staffordshire Borough Council		1
Erewash Borough Council		
Forest Of Dean District Council		1
Gloucester City Council	1	1
Herefordshire Council		2
Lichfield District Council	3	28
Malvern Hills District Council		
Newcastle-Under-Lyme District Council		
North Warwickshire Borough Council		1
Nuneaton And Bedworth Borough Council		1
Oxford City Council		2
Redditch Borough Council		
Rugby Borough Council	1	
Sandwell Metropolitan Borough Council		1
Shropshire Council	3	8
Solihull Metropolitan Borough Council		18
South Gloucestershire Council	1	1
South Northamptonshire Council		2
South Oxfordshire District Council		1
South Staffordshire Council	2	3
Stafford Borough Council		2
Staffordshire Moorlands District Council		2
Stoke-On-Trent City Council		1
Stratford-On-Avon District Council	2	5
Stroud District Council		1
Swindon Borough Council		1
Tamworth Borough Council	1	8
Telford And Wrekin Council		8
Tewkesbury Borough Council		7
Walsall Council	1	7
Warwick District Council	1	6
Wolverhampton City Council	1	11
Worcester City Council		1
Wychavon District Council		2
Wyre Forest District Council		
Grand Total	30	189

Relets - tenancy reason

Local authority	Internal transfer (best use of stock/under-occupation)	Internal transfer (other reason)	MX - existing customer (best use of stock/under-occupation)	MX - existing customer (other reason)	MX - new customer (best use of stock/under-occupation)	MX - new customer (other reason)	Total
Aylesbury Vale District Council		1				2	3
Birmingham City Council	3	1	2		4	5	15
Bromsgrove District Council					1	3	4
Cannock Chase District Council		5				3	8
Cheltenham Borough Council	2	8	1	4	2	6	23
Cherwell District Council		1				3	4
Cotswold District Council	5	112	6	6	2	6	137
Daventry District Council		3				5	8
Dudley Metropolitan Borough Council		1				1	2
East Staffordshire Borough Council						1	1
Forest Of Dean District Council		2			1	3	6
Gloucester City Council		1			2	4	7
Herefordshire Council	1	1				2	4
Lichfield District Council	6	104	9	14	1	11	145
Malvern Hills District Council					1	1	2
Nuneaton And Bedworth Borough Council			2		1	1	4
Oxford City Council						2	2
Redditch Borough Council		1				4	5
Sandwell Metropolitan Borough Council		1		1	1	1	4
Rugby Borough Council							0
Sandwell Metropolitan Borough Council							0
Shropshire Council	2	3			1	2	8
Solihull Metropolitan Borough Council		3	2	1	1	7	14
South Gloucestershire Council		1				1	2
South Oxfordshire District Council						1	1
South Staffordshire Council	4					4	8
Stafford Borough Council		2				1	3
Stoke-On-Trent City Council	1	3				3	7
Stratford-On-Avon District Council		2			1	1	4
Stroud District Council						3	3
Swindon Borough Council						2	2
Tamworth Borough Council		7	1			1	9
Telford And Wrekin Council	1	10			1	3	15
Tewkesbury Borough Council		12				2	14
Walsall Council						2	2
Wolverhampton City Council		4			1	2	7
Worcester City Council		1			2	3	6
Wychavon District Council				2	1	3	6
Wyre Forest District Council						2	2
Grand Total	25	290	23	28	24	107	497

New homes completions by tenure

Local authority	Scheme description	Tenure	Number	Total by tenure
Aylesbury	HT05 AR Budget	Rented	3	
Aylesbury	HT07 Berryfields (AVDC Rented)	Rented	8	
Aylesbury	HT07 Berryfields (Circus Fields element) Rent	Rented	2	13
Aylesbury	HT05 Berryfields Aylesbury SO	SO	3	
Aylesbury	HT07 Berryfields Aylesbury SO (AVDC Element)	SO	5	
Aylesbury	HT07 Berryfields Aylesbury SO (Circus Fields)	SO	6	14
Birmingham	Hardy Spicer Walmley SR	Rented	2	2
Birmingham	Hardy Spicer Walmley SO	SO	14	14
Bromsgrove	Kidderminster Road, Hagley SR	Rented	16	16
Bromsgrove	Kidderminster Road, Hagley SO	SO	23	23
Cannock	Market Street, Rugeley (MyPlace)	Rented	15	15
Cherwell	Cotefield AR GB	Rented	18	
Cherwell	Hanwell Fields Banbury AR	Rented	9	
Cherwell	Kingsmere KM22 AR	Rented	8	
Cherwell	KM5 AR	Rented	10	
Cherwell	KMA Kingsmere Linden 25 Rented	Rented	9	
Cherwell	Merton Rd Ambrosden AR GB Croudace	Rented	5	
Cherwell	Stratton Park AFF Rent , London Road, Bicester	Rented	7	
Cherwell	Stratton Park, Aff rent Phase 2, Bicester	Rented	14	
Cherwell	Victoria Park, Bloxham Road, Banbury 17	Rented	21	101
Cherwell	cotefield Bodicote SO GB	SO	14	
Cherwell	Hanwell Fields Banbury SO	SO	8	
Cherwell	Kingsmere KM22 SO	SO	3	
Cherwell	KM5 SO	SO	2	
Cherwell	Merton Rd Ambrosden SO GB Croudace	SO	3	
Cherwell	Victoria Park, Bloxham Road, Banbury SO	SO	7	37
Cotswolds	Badgers field V2 SR	Rented	6	
Cotswolds	Berrington Mill V2 AR	Rented	6	
Cotswolds	Broad Marston Road, AR	Rented	3	
Cotswolds	Broad Marston Road, SR	Rented	1	
Cotswolds	Fire College, Moreton in Marsh - 17/18	Rented	2	
Cotswolds	Kemble Bovis Affordable Rent	Rented	7	
Cotswolds	London Rd, Cirencester - AR 17/18v2	Rented	13	
Cotswolds	London Rd, Cirencester - AR 18/19v2	Rented	19	
Cotswolds	Old Station Site Lechlade AR	Rented	4	
Cotswolds	Saxon way Fairford AR OTS Budget	Rented	3	
Cotswolds	Station Rd BOTW Ph3 AR	Rented	4	
Cotswolds	Station Rd BOTW AR Ph2	Rented	6	74
Cotswolds	badgers field V2 SO	SO	2	
Cotswolds	berrington Mill SO V2	SO	3	
Cotswolds	Broad Marston Road, SO	SO	6	
Cotswolds	Saxon Way SO Fairford Budget	SO	2	
Cotswolds	Station Rd BOTW SO	SO	9	22
Daventry	Guilborough Road West Haddon 16-17 AR	Rented	11	

Daventry	High Street Flore AR	Rented	6	17
Daventry	Guilborough Road West Haddon 16-17 SO	SO	4	
Daventry	High Street Flore SO	SO	4	
Daventry	London Road S/O 18/19	SO	9	
Daventry	Main Road, Crick, Daventry SO	SO	11	
Daventry	Station Rd Long Buckby Phase2 SO	SO	4	32
Lichfield	Fradley P.1 SR 17/18	Rented	19	
Lichfield	Fradley P.1 SR 18/19	Rented	8	
Lichfield	Milestone Way Burntwood OTS AR - BDW	Rented	7	
Lichfield	Milestone Way Burntwood TW AR OTS	Rented	9	
Lichfield	Uttoxeter Road, Hill Ridware, Rugeley	Rented	6	
Lichfield	Western Rd, Hagley - 15 SR	Rented	15	64
Lichfield	Fradley P.1 SO 17/18	SO	2	
Lichfield	Fradley P.1 SO 18/19	SO	3	
Lichfield	Milestone Way Burntwood OTS SO - BDW	SO	2	
Lichfield	Milestone Way Burntwood TW SO OTS	SO	6	
Lichfield	Uttoxeter Road, Hill Ridware, Rugeley SO	SO	4	17
Rugby	Ashlawn Road, Hillmorton, Rugby SR	Rented	8	8
Rugby	ashlawn Road, Hillmorton, Rugby SO	SO	9	9
Solihull	Middlefield, Knowle - 17/18 AR	Rented	6	
Solihull	Tanworth Lane Cheswick Green Phase 2	Rented	6	
Solihull	Tanworth Lane Cheswick Green Solihull Bloor SR Budget	Rented	13	
Solihull	Tidbury Green 17/18 SR	Rented	20	45
Solihull	Middlefield, Knowle - SO	SO	12	
Solihull	Tanworth Lane Cheswick Green Solihull Bloor SO	SO	8	
Solihull	Tidbury Green 17/18 SO	SO	4	24
South Northamptonshire	Foxhill Brackley 16-17 AR	Rented	6	
South Northamptonshire	Towcester Road Old Stratford AR	Rented	10	16
South Northamptonshire	Foxhill Brackley 16-17 SO	SO	7	
South Northamptonshire	Towcester Road Old Stratford SO	SO	18	25
Stratford-On-Avon	Coventry Road Southam SR Ph 1	Rented	14	
Stratford-On-Avon	Napton Rd OTS Napton Social R	Rented	8	
Stratford-On-Avon	Salford Road Bidford on Avon SR	Rented	3	
Stratford-On-Avon	Southam Football Club 17/18	Rented	12	
Stratford-On-Avon	Southam Football Club 18/19	Rented	6	43
Stratford-On-Avon	Napton Road Stockton OTS SO	SO	18	
Stratford-On-Avon	Salford Road Bidford on Avon SO	SO	5	23
Tamworth	Anker Valley AR 17/18	Rented	19	19
Tamworth	Anker Valley SO 17/18	SO	7	7
Teleford and Wrekin	Wrekin Drive, Telford (MyPlace)	Rented	15	15
Teleford and Wrekin	PoolHill 14 SO40% Newtem addcost	SO	14	14
Tewkesbury	Homelands Bovis AR 16/17	Rented	10	
Tewkesbury	Homelands Linden - AR 17/18	Rented	8	
Tewkesbury	Homelands TW - AR 16/17	Rented	4	
Tewkesbury	Homelands TW - AR 17/18	Rented	6	
Tewkesbury	Longford 2B, Gloucester - Affordable Rent	Rented	5	
Tewkesbury	Longford, Gloucester AR BBF	Rented	8	
Tewkesbury	Longford, Gloucester AR BBG	Rented	9	

Tewkesbury	Longford, Gloucester AR DWHD	Rented	4	54
Tewkesbury	Brockridge Road SO 17/18	SO	4	
Tewkesbury	Homelands Bovis SO 16/17	SO	9	
Tewkesbury	Homelands Linden - SO 18/19	SO	2	
Tewkesbury	Homelands TW - SO 17/18	SO	7	
Tewkesbury	Longford 2B, Gloucester - Shared Ownership	SO	19	
Tewkesbury	Longford phase 2A, Persimmon SO	SO	6	
Tewkesbury	Longford, Gloucester SO BBF	SO	2	49
Wallsall	Bulls Head, Bloxwich MyPlace	Rented	15	15
Warwick	Semele Park Radford Semele Aff Rent	Rented	5	
Warwick	Semele Park Radford Semele Soc Rent	Rented	2	7
Warwick	Semele Park Radford Semele SO	SO	4	4
Wolverhampton	Wood End Road, Wolverhampton, (MyPlace)	Rented	15	15
Worcester	Cavalier Tavern, Worcester (MyPlace)	Rented	14	14

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Income collection - general needs only

Local authority	Rent collected	Current arrears (actual)
AYLESBURY VALE DISTRICT COUNCIL	100.82%	3.16%
BIRMINGHAM CITY COUNCIL	96.48%	5.26%
BROMSGROVE DISTRICT COUNCIL	101.44%	2.71%
CANNOCK CHASE DISTRICT COUNCIL	99.24%	4.01%
CHELTENHAM BOROUGH COUNCIL	100.29%	4.07%
CHERWELL DISTRICT COUNCIL	100.59%	2.74%
CHILTERN DISTRICT COUNCIL	100.71%	2.06%
COTSWOLD DISTRICT COUNCIL	98.64%	1.97%
COVENTRY CITY COUNCIL	99.79%	3.87%
DAVENTRY DISTRICT COUNCIL	99.28%	3.10%
DUDLEY METROPOLITAN BOROUGH COUNCIL	99.98%	3.46%
EAST STAFFORDSHIRE BOROUGH COUNCIL	101.11%	4.80%
EREWASH BOROUGH COUNCIL	97.23%	3.37%
FOREST OF DEAN DISTRICT COUNCIL	100.84%	3.67%
GLOUCESTER CITY COUNCIL	101.40%	3.47%
HEREFORDSHIRE COUNCIL	102.94%	2.07%
LICHFIELD DISTRICT COUNCIL	100.07%	2.13%
MALVERN HILLS DISTRICT COUNCIL	99.28%	1.05%
NEWCASTLE-UNDER-LYME DISTRICT COUNCIL	99.25%	0.55%
NORTH WARWICKSHIRE BOROUGH COUNCIL	100.68%	4.31%
NUNEATON AND BEDWORTH BOROUGH COUNCIL	99.68%	4.73%
OXFORD CITY COUNCIL	100.51%	2.67%
POWYS COUNTY COUNCIL	87.16%	0.00%
REDDITCH BOROUGH COUNCIL	99.42%	3.20%
RUGBY BOROUGH COUNCIL	100.97%	1.15%
SANDWELL METROPOLITAN BOROUGH COUNCIL	99.70%	3.61%
SHROPSHIRE COUNCIL	102.45%	1.82%
SOLIHULL METROPOLITAN BOROUGH COUNCIL	100.83%	2.33%
SOUTH GLOUCESTERSHIRE COUNCIL	100.76%	2.87%
SOUTH NORTHAMPTONSHIRE COUNCIL	101.28%	3.18%
SOUTH OXFORDSHIRE DISTRICT COUNCIL	100.54%	3.85%
SOUTH STAFFORDSHIRE COUNCIL	100.42%	1.96%
STAFFORD BOROUGH COUNCIL	100.45%	1.92%
STAFFORDSHIRE MOORLANDS DISTRICT COUNCIL	100.11%	2.62%
STOKE-ON-TRENT CITY COUNCIL	100.17%	1.84%
STRATFORD-ON-AVON DISTRICT COUNCIL	101.35%	2.27%
STROUD DISTRICT COUNCIL	100.63%	2.26%
SWINDON BOROUGH COUNCIL	98.86%	5.22%
TAMWORTH BOROUGH COUNCIL	99.88%	4.26%
TELFORD AND WREKIN COUNCIL	103.08%	1.83%
TEWKESBURY BOROUGH COUNCIL	100.24%	3.50%
WALSALL COUNCIL	99.72%	2.72%
WARWICK DISTRICT COUNCIL	100.41%	3.55%
WILTSHIRE COUNCIL	105.38%	0.79%
WOLVERHAMPTON CITY COUNCIL	100.16%	3.51%
WORCESTER CITY COUNCIL	100.40%	2.21%
WYCHAVON DISTRICT COUNCIL	100.86%	2.69%
WYRE FOREST DISTRICT COUNCIL	102.22%	2.35%
WYCHAVON DISTRICT COUNCIL	100.64%	3.60%
WYRE FOREST DISTRICT COUNCIL	100.98%	3.32%

Universal Credit customers

Local authority	No. of accounts
LICHFIELD DISTRICT COUNCIL	285
COTSWOLD DISTRICT COUNCIL	242
BIRMINGHAM CITY COUNCIL	180
DAVENTRY DISTRICT COUNCIL	127
WOLVERHAMPTON CITY COUNCIL	125
SOLIHULL METROPOLITAN BOROUGH COUNCIL	86
CHERWELL DISTRICT COUNCIL	71
STRATFORD-ON-AVON DISTRICT COUNCIL	57
SOUTH STAFFORDSHIRE COUNCIL	56
DUDLEY METROPOLITAN BOROUGH COUNCIL	56
TAMWORTH BOROUGH COUNCIL	52
CHELTENHAM BOROUGH COUNCIL	48
SHROPSHIRE COUNCIL	45
NUNEATON AND BEDWORTH BOROUGH COUNCIL	41
SWINDON BOROUGH COUNCIL	39
TEWKESBURY BOROUGH COUNCIL	36
REDDITCH BOROUGH COUNCIL	30
STROUD DISTRICT COUNCIL	28
FOREST OF DEAN DISTRICT COUNCIL	23
GLOUCESTER CITY COUNCIL	22
TELFORD AND WREKIN COUNCIL	19
BROMSGROVE DISTRICT COUNCIL	14
WARWICK DISTRICT COUNCIL	10
SANDWELL METROPOLITAN BOROUGH COUNCIL	10
EREWASH BOROUGH COUNCIL	9
STAFFORD BOROUGH COUNCIL	9
WYCHAVON DISTRICT COUNCIL	8
SOUTH OXFORDSHIRE DISTRICT COUNCIL	7
OXFORD CITY COUNCIL	7
HEREFORDSHIRE COUNCIL	5
COVENTRY CITY COUNCIL	4
STOKE-ON-TRENT CITY COUNCIL	4
WILTSHIRE COUNCIL	3
EAST STAFFORDSHIRE BOROUGH COUNCIL	3
WORCESTER CITY COUNCIL	3
WALSALL COUNCIL	2
SOUTH NORTHAMPTONSHIRE COUNCIL	2
NORTH WARWICKSHIRE BOROUGH COUNCIL	2
SOUTH GLOUCESTERSHIRE COUNCIL	2
CANNOCK CHASE DISTRICT COUNCIL	2
AYLESBURY VALE DISTRICT COUNCIL	2
RUGBY BOROUGH COUNCIL	1
WYRE FOREST DISTRICT COUNCIL	1
STAFFORDSHIRE MOORLANDS DISTRICT COUNCIL	1
Total	1779

ASB and complaints

Local authority	Number of ASB cases
AYLESBURY VALE DISTRICT COUNCIL	4
BIRMINGHAM CITY COUNCIL	53
BROMSGROVE DISTRICT COUNCIL	5
CANNOCK CHASE DISTRICT COUNCIL	10
CHELTENHAM BOROUGH COUNCIL	5
CHERWELL DISTRICT COUNCIL	9
CHILTERN DISTRICT COUNCIL	
COTSWOLD DISTRICT COUNCIL	32
COVENTRY CITY COUNCIL	5
DAVENTRY DISTRICT COUNCIL	21
DUDLEY METROPOLITAN BOROUGH COUNCIL	5
EAST STAFFORDSHIRE BOROUGH COUNCIL	1
EREWASH BOROUGH COUNCIL	
FOREST OF DEAN DISTRICT COUNCIL	
GLOUCESTER CITY COUNCIL	3
HEREFORDSHIRE COUNCIL	3
LICHFIELD DISTRICT COUNCIL	52
MALVERN HILLS DISTRICT COUNCIL	3
NEWCASTLE-UNDER-LYME DISTRICT COUNCIL	
NORTH WARWICKSHIRE BOROUGH COUNCIL	
NUNEATON AND BEDWORTH BOROUGH COUNCIL	5
OXFORD CITY COUNCIL	3
POWYS COUNTY COUNCIL	
REDDITCH BOROUGH COUNCIL	14
RUGBY BOROUGH COUNCIL	2
SANDWELL METROPOLITAN BOROUGH COUNCIL	2
SHROPSHIRE COUNCIL	20
SOLI HULL METROPOLITAN BOROUGH COUNCIL	15
SOUTH GLOUCESTERSHIRE COUNCIL	5
SOUTH NORTHAMPTONSHIRE COUNCIL	4
SOUTH OXFORDSHIRE DISTRICT COUNCIL	
SOUTH STAFFORDSHIRE COUNCIL	12
STAFFORD BOROUGH COUNCIL	1
STAFFORDSHIRE MOORLANDS DISTRICT COUNCIL	2
STOKE-ON-TRENT CITY COUNCIL	2
STRATFORD-ON-AVON DISTRICT COUNCIL	7
STROUD DISTRICT COUNCIL	2
SWINDON BOROUGH COUNCIL	2
TAMWORTH BOROUGH COUNCIL	5
TELFORD AND WREKIN COUNCIL	19
TEWKESBURY BOROUGH COUNCIL	5
WALSALL COUNCIL	
WARWICK DISTRICT COUNCIL	1
WILTSHIRE COUNCIL	
WOLVERHAMPTON CITY COUNCIL	19
WORCESTER CITY COUNCIL	22
WYCHAVON DISTRICT COUNCIL	4
WYRE FOREST DISTRICT COUNCIL	2
SOUTH BUCKS DISTRICT COUNCIL	
Grand Total	390

	Number of all complaints
AYLESBURY VALE DISTRICT COUNCIL	7
BIRMINGHAM CITY COUNCIL	50
BROMSGROVE DISTRICT COUNCIL	8
CANNOCK CHASE DISTRICT COUNCIL	3
CHELTENHAM BOROUGH COUNCIL	21
CHERWELL DISTRICT COUNCIL	15
CHILTERN DISTRICT COUNCIL	
COTSWOLD DISTRICT COUNCIL	129
COVENTRY CITY COUNCIL	3
DAVENTRY DISTRICT COUNCIL	13
DUDLEY METROPOLITAN BOROUGH COUNCIL	21
EAST STAFFORDSHIRE BOROUGH COUNCIL	
EREWASH BOROUGH COUNCIL	1
FOREST OF DEAN DISTRICT COUNCIL	2
GLOUCESTER CITY COUNCIL	4
HEREFORDSHIRE COUNCIL	10
LICHFIELD DISTRICT COUNCIL	96
MALVERN HILLS DISTRICT COUNCIL	
NEWCASTLE-UNDER-LYME DISTRICT COUNCIL	1
NORTH WARWICKSHIRE BOROUGH COUNCIL	
NUNEATON AND BEDWORTH BOROUGH COUNCIL	9
OXFORD CITY COUNCIL	2
POWYS COUNTY COUNCIL	1
REDDITCH BOROUGH COUNCIL	5
RUGBY BOROUGH COUNCIL	
SANDWELL METROPOLITAN BOROUGH COUNCIL	13
SHROPSHIRE COUNCIL	29
SOLI HULL METROPOLITAN BOROUGH COUNCIL	12
SOUTH GLOUCESTERSHIRE COUNCIL	3
SOUTH NORTHAMPTONSHIRE COUNCIL	3
SOUTH OXFORDSHIRE DISTRICT COUNCIL	4
SOUTH STAFFORDSHIRE COUNCIL	9
STAFFORD BOROUGH COUNCIL	5
STAFFORDSHIRE MOORLANDS DISTRICT COUNCIL	
STOKE-ON-TRENT CITY COUNCIL	
STRATFORD-ON-AVON DISTRICT COUNCIL	16
STROUD DISTRICT COUNCIL	5
SWINDON BOROUGH COUNCIL	6
TAMWORTH BOROUGH COUNCIL	8
TELFORD AND WREKIN COUNCIL	24
TEWKESBURY BOROUGH COUNCIL	7
WALSALL COUNCIL	10
WARWICK DISTRICT COUNCIL	9
WILTSHIRE COUNCIL	
WOLVERHAMPTON CITY COUNCIL	57
WORCESTER CITY COUNCIL	6
WYCHAVON DISTRICT COUNCIL	7
WYRE FOREST DISTRICT COUNCIL	2
SOUTH BUCKS DISTRICT COUNCIL	
Grand Total	658

Tenancy failures (including Notice to Quit)

Local authority	Failure (%)	Number
AYLESBURY VALE DISTRICT COUNCIL	1.2%	16
BIRMINGHAM CITY COUNCIL	0.2%	6
BROMSGROVE DISTRICT COUNCIL	0.0%	0
CANNOCK CHASE DISTRICT COUNCIL	1.1%	6
CHELTENHAM BOROUGH COUNCIL	1.2%	14
CHERWELL DISTRICT COUNCIL	0.2%	2
COTSWOLD DISTRICT COUNCIL	0.2%	13
COVENTRY CITY COUNCIL	0.6%	1
DAVENTRY DISTRICT COUNCIL	0.9%	7
DUDLEY METROPOLITAN BOROUGH COUNCIL	0.2%	2
EAST STAFFORDSHIRE BOROUGH COUNCIL	0.0%	0
EREWASH BOROUGH COUNCIL	0.0%	0
FOREST OF DEAN DISTRICT COUNCIL	0.7%	2
GLOUCESTER CITY COUNCIL	0.2%	1
HEREFORDSHIRE COUNCIL	0.6%	3
LICHFIELD DISTRICT COUNCIL	0.3%	25
MALVERN HILLS DISTRICT COUNCIL	0.0%	0
NEWCASTLE-UNDER-LYME DISTRICT COUNCIL	0.0%	0
NORTH WARWICKSHIRE BOROUGH COUNCIL	0.0%	0
NUNEATON AND BEDWORTH BOROUGH COUNCIL	0.8%	4
OXFORD CITY COUNCIL	1.2%	2
POWYS COUNTY COUNCIL	0.0%	0
REDDITCH BOROUGH COUNCIL	0.5%	2
RUGBY BOROUGH COUNCIL	0.0%	0
SANDWELL METROPOLITAN BOROUGH COUNCIL	0.0%	0
SHROPSHIRE COUNCIL	0.3%	5
SOLIHULL METROPOLITAN BOROUGH COUNCIL	0.1%	1
SOUTH GLOUCESTERSHIRE COUNCIL	3.7%	15
SOUTH NORTHAMPTONSHIRE COUNCIL	0.0%	0
SOUTH OXFORDSHIRE DISTRICT COUNCIL	0.0%	0
SOUTH STAFFORDSHIRE COUNCIL	0.3%	3
STAFFORD BOROUGH COUNCIL	0.4%	2
STAFFORDSHIRE MOORLANDS DISTRICT COUNCIL	1.2%	1
STOKE-ON-TRENT CITY COUNCIL	0.0%	0
STRATFORD-ON-AVON DISTRICT COUNCIL	0.4%	3
STROUD DISTRICT COUNCIL	1.9%	10
SWINDON BOROUGH COUNCIL	1.1%	4
TAMWORTH BOROUGH COUNCIL	0.0%	0
TELFORD AND WREKIN COUNCIL	0.9%	18
TEWKESBURY BOROUGH COUNCIL	0.2%	2
WALSALL COUNCIL	0.8%	3
WARWICK DISTRICT COUNCIL	0.2%	1
WILTSHIRE COUNCIL	1.9%	2
WOLVERHAMPTON CITY COUNCIL	0.5%	10
WORCESTER CITY COUNCIL	0.6%	2
WYCHAVON DISTRICT COUNCIL	0.0%	0
WYRE FOREST DISTRICT COUNCIL	0.0%	0
Grand Total	0.5%	188

The tenancy failure rate indicates the number of tenancies that end due to negative circumstances (e.g. abandonment, ASB, eviction) as a percentage of total tenancies.

Tenancy failures (excluding Notice to Quit)

Local authority	Failure (%)	Number
AYLESBURY VALE DISTRICT COUNCIL	0.5%	7
BIRMINGHAM CITY COUNCIL	0.2%	5
BROMSGROVE DISTRICT COUNCIL	0.0%	0
CANNOCK CHASE DISTRICT COUNCIL	1.1%	6
CHELTENHAM BOROUGH COUNCIL	1.2%	14
CHERWELL DISTRICT COUNCIL	0.2%	2
COTSWOLD DISTRICT COUNCIL	0.1%	10
COVENTRY CITY COUNCIL	0.6%	1
DAVENTRY DISTRICT COUNCIL	0.9%	7
DUDLEY METROPOLITAN BOROUGH COUNCIL	0.2%	2
EAST STAFFORDSHIRE BOROUGH COUNCIL	0.0%	0
EREWASH BOROUGH COUNCIL	0.0%	0
FOREST OF DEAN DISTRICT COUNCIL	0.7%	2
GLOUCESTER CITY COUNCIL	0.0%	0
HEREFORDSHIRE COUNCIL	0.6%	3
LICHFIELD DISTRICT COUNCIL	0.2%	14
MALVERN HILLS DISTRICT COUNCIL	0.0%	0
NEWCASTLE-UNDER-LYME DISTRICT COUNCIL	0.0%	0
NORTH WARWICKSHIRE BOROUGH COUNCIL	0.0%	0
NUNEATON AND BEDWORTH BOROUGH COUNCIL	0.8%	4
OXFORD CITY COUNCIL	0.6%	1
POWYS COUNTY COUNCIL	0.0%	0
REDDITCH BOROUGH COUNCIL	0.5%	2
RUGBY BOROUGH COUNCIL	0.0%	0
SANDWELL METROPOLITAN BOROUGH COUNCIL	0.0%	0
SHROPSHIRE COUNCIL	0.3%	5
SOLIHULL METROPOLITAN BOROUGH COUNCIL	0.1%	1
SOUTH GLOUCESTERSHIRE COUNCIL	0.5%	2
SOUTH NORTHAMPTONSHIRE COUNCIL	0.0%	0
SOUTH OXFORDSHIRE DISTRICT COUNCIL	0.0%	0
SOUTH STAFFORDSHIRE COUNCIL	0.3%	3
STAFFORD BOROUGH COUNCIL	0.4%	2
STAFFORDSHIRE MOORLANDS DISTRICT COUNCIL	1.2%	1
STOKE-ON-TRENT CITY COUNCIL	0.0%	0
STRATFORD-ON-AVON DISTRICT COUNCIL	0.4%	3
STROUD DISTRICT COUNCIL	1.2%	6
SWINDON BOROUGH COUNCIL	1.1%	4
TAMWORTH BOROUGH COUNCIL	0.0%	0
TELFORD AND WREKIN COUNCIL	0.5%	10
TEWKESBURY BOROUGH COUNCIL	0.2%	2
WALSALL COUNCIL	0.8%	3
WARWICK DISTRICT COUNCIL	0.2%	1
WILTSHIRE COUNCIL	1.9%	2
WOLVERHAMPTON CITY COUNCIL	0.4%	8
WORCESTER CITY COUNCIL	0.6%	2
WYCHAVON DISTRICT COUNCIL	0.0%	0
WYRE FOREST DISTRICT COUNCIL	0.0%	0
	0.3%	135

The tenancy failure rate indicates the number of tenancies that end due to negative circumstances (e.g. abandonment, ASB, eviction) as a percentage of total tenancies.