




Our Ref: JT/kc

8 August 2017

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Dear customer

## Paterson Road Regeneration

We last wrote to you in February to update you on our customer engagement regarding our regeneration scheme at Paterson Road in Cirencester. We have been doing a lot of work in the community since then and thought it would be useful to update you on our progress so far and what will be happening going forward.

### Home visits and bidding

After the initial regeneration event held in February we have met with all of you to discuss where you would like to move to. We have assessed your individual circumstances and explained how we will support you to achieve a successful move.

As you will know quite a few customers have moved out already and several others will be moving over the summer months.

You have registered on the choice-based letting system (Homeseeker Plus) but I would like to remind you just to keep checking every week to see if there is a home on the system that you would like to move to. If so, please make sure you bid. If you are having problems with this please contact me and I will do my best to help you.

### Security

We want you to feel safe and secure as more customers move from their homes and more flats become empty. Please can you make sure that the front and rear communal doors to your block of flats are closed at all times and not left on the latch so that other people cannot enter the block.

As people move out of the flats and houses we will be putting up security on the doors and windows. The reason for this is that we do not want people to enter the empty blocks of flats as they can be dangerous. Sometimes people enter the blocks

without permission and it would be very much appreciated if you could warn children of the dangers of entering empty blocks of flats.

### **Redevelopment proposals**

We are currently drafting initial designs for the scheme which we will discuss with Cotswold District Council's planning department. We will then invite you and your neighbours to an open day to see the plans where we will ask for your views on the design and house types.

I hope this clarifies how we are working with our customers to build new homes that reflect the needs of the neighbourhood.

### **Surveys**

We have carried out various surveys of the site to date which helps us design the new schemes. These include topographical, drains and services surveys.

Over the coming weeks we will be carrying out some further surveys these will include ecological surveys, site investigation and tree surveys.

The first one of these will be a bat survey which will be completed by Crestwood Environmental Ltd. They intend to split the surveys over two evenings and have advised they will be carried out on either **Thursday 10<sup>th</sup> August, Monday 14<sup>th</sup> August, Tuesday 15<sup>th</sup> August, Monday 21<sup>st</sup> August, Tuesday 22<sup>nd</sup> August, between 7.30pm - 10:30pm**, weather dependant.

The ecologists will be on site surveying roofs from inside and out, they will not require access into individual flats or houses, but may access loft spaces from the communal stairwell to blocks 5-41.

### **Skips and bulky items**

Please could we remind you to use the skip provided to dispose of unwanted items when you move and not to leave bulky items in the communal bin store. If the skip is full, please continue to contact Bromford to arrange collection or exchange.

Thank you for your cooperation

Yours sincerely,



**James Trotter**

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