

Our Ref: CT/JT/kc

7 March 2016

Clifton Campville
Tamworth
Staffs
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Dear customer,

My name is James Trotter and I am your Housing Manager. I am writing to let you know about a proposal for Lullington Road and Main Street which will mean some changes for you, your family and your home.

I'm sure you are already aware that your home and some of the other houses on your road are called 'Airey' houses which are made of a concrete non-traditional construction (non-traditionally built properties means that they are not made with a conventional brick or timber frame structure). This type of property has a poor energy efficiency rating which typically results in them being extremely expensive to heat. We recently assessed some of the homes on your road for their energy performance rating. This type of assessment is similar to the system used to rate the performance of new fridges, cookers and washing machines. An 'A' rating is classed as excellent and shows that a home would be cheap to heat and a 'G' rating means that the home is very inefficient and is very expensive to heat.

The homes on your road that we have recently assessed in this way achieved an energy performance rating of just 'F' which means that your home costs you a lot more to heat than it would if you lived in a traditionally built home. We have looked at the costs of renovating your home to try and make it more energy efficient but due to the fabric of the house and the type of construction this makes it very difficult to improve and as such the costs of doing this are very high.

As this issue affects a number of our homes on your road we have decided that one of the only options open to us would be to demolish some of the houses and replace them by building brand new energy efficient homes. I appreciate that this news may come as a shock but please be assured that we will not be commencing this regeneration work until we have found you somewhere that you would be happy to live. Also, if you want to, it will be possible for you to move back into one of these brand new homes once they have been built.

I am sure this letter will raise some concerns and you may also have a number of questions that you would like to get answered; as such we have arranged a 'drop in' event on 14th March 2016 at Clifton Campville Village Hall, Church Street from 3:00pm until 7:00pm. I will be attending the 'drop in' along with a number of other Bromford colleagues who will be able to explain our proposal, answer any immediate questions or concerns that you may have and arrange for a home visit to discuss your personal circumstances. If you would prefer to have an appointment rather than attend the 'drop in' event, please do get in touch to arrange this – my contact details are below.

I will be your point of contact for support and information throughout this consultation and I look forward to meeting you.

Yours sincerely

James Trotter

James Trotter

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