




6 November 2023

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BY HAND

Dear ,

My name is James Trotter, and I am a regeneration co-ordinator at Bromford. I am writing to let you know about our proposals for flats 26 - 36 and 38 - 48, Austin Road and what this will mean for you, your family, and your home.

The flats currently have an outdated design and have had issues with anti-social behaviour. The flats have also been difficult to let to customers. We have considered the future requirements for your home and feel investing in new energy efficient homes will be a smarter option in the long term for both Bromford and our customers.

With this in mind we propose to redevelop the homes at 26 - 36 and 38 - 48, Austin Road so that we can build modern, energy efficient homes in place of the existing. I appreciate that this news may come as a shock but please be assured that we will not be starting any work until we have found you somewhere that you would be happy to live. We will support you throughout this whole process.

This is just the start of our conversation with you. At the moment we have no detailed plans but wanted to let you and your neighbours know about our future aspirations for the area as soon as possible. We do not want you to worry as nothing is changing for you right now and I am on hand to help with any questions you may have about what this means for you and your family.

I would like to visit you, to understand your thoughts about your home, and to get a sense of any concerns you may have on us regenerating your home. We would also like to use this opportunity to understand your family's individual circumstances with a view to finding you an alternative home in the local area that meets your requirements and that you are happy to call home.

I would like to visit you on **Tuesday 14th November 2023** between **9:30 AM - 1 PM**. If you are unable to make this time, please contact **Kristine Handy** on **07890 957820** or

email Kristine.Handy@bromford.co.uk to arrange a time that is more convenient for you.

We don't want you to worry as nothing is changing for you right now and I am on hand to help with any questions you may have.

I look forward to meeting you soon.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'James Trotter', written over a faint horizontal line.

James Trotter

Regeneration Coordinator

Tel: 07976 086134

Email: James.Trotter@bromford.co.uk