

Customers agree our services are easy  
to use and helped resolve their issue

Customers rated us

**86.1%**

**Bromford.**

Customers would  
recommend us to a friend

Customers rated us

82.6%



**Bromford.**



Customers agree we listen  
and act on their views

Customers rated us

66.4%

**Bromford.**

Customers rate our  
lettings standard highly

Customers rated us

99%



**Bromford.**

A photograph of two women sitting on a sofa in a living room, laughing and talking. The woman on the left is seen from the side, wearing a dark polka-dot top. The woman on the right is sitting on the sofa, wearing glasses and a dark polka-dot top, holding a mug. The sofa has a cushion with a deer design. The room is warmly lit, and there are decorative items on the wall and a radiator in the background.

To find out more about how we're doing visit:  
[bromford.co.uk/Ourperformance](https://www.bromford.co.uk/Ourperformance)

**Bromford.**