

Distance.



Guidelines for home viewings.

In line with government and Public Health England guidance, we're making some changes to our viewing procedures. This is to help keep everyone safe and healthy.

Clean your hands.



- One household only - we're offering appointments for one household at a time, with a maximum of two people attending
- Before your appointment, our sales consultant will call you to ask if you are currently experiencing coronavirus symptoms (such as increased temperature, dry cough, loss of smell and taste). To ensure the health and safety of you and our team, customers with symptoms will be asked to re-arrange their appointment for another date
- On your arrival please wait in your car and our sales consultant will contact you to confirm that all preparations for your visit are in place

- You will be asked to respect social distancing of 2 metres, and our consultant will show you the floor markers as a visual reminder

- At your appointment, our sales consultant may wear a face mask and disposable gloves

- You will be invited to look around the property by yourself, while our sales consultant waits outside or in the largest room of the property, ready to answer any questions you may have

- Before and after your appointment, our sales consultant will wipe down all door handles (in and outside the home), as well as surfaces in the kitchen and bathroom, with disinfectant. Interior and external doors will be left open during your visit to ensure good ventilation and reduce any touching of surfaces

- You will be asked not to touch any other items in the house during your viewing. Please note there will be no bathroom facilities

- All customers and sales consultants will be asked to clean their hands when they enter and leave the property using the sanitizer provided

All information correct at time of publication and may be subject to change. For the latest information about our approach during the corona virus pandemic, please go to [bromford.co.uk/coronavirusfaq](https://www.bromford.co.uk/coronavirusfaq)

Touch less.



Follow our advice.



Bromford.