

## Calling all customers!!!...

Fancy earning extra cash by getting involved with Bromford? We have a paid opportunity of **£2000 per annum** + travel expenses for the **right person**. This opportunity is open to Bromford Customers or members of their household only.

Do you enjoy getting involved; influencing change for the better, like your opinions heard and you are bothered about service. Are you interested in your neighbours and how you can all work together to make your community even better.

Great! If you recognise yourself then this opportunity is probably for you by joining our Customer and Communities Network.

### **What is it I hear you ask?!**

Well it's a group of customers, colleagues and some people who don't work at Bromford, but act as critical friends to us. The team lead on developing new business ideas and making sure we are concentrating on the right things that matter to customers, are value for money and help the business thrive.

### **What's involved?**

We hold meetings a few times a year, usually every quarter and we are trialling holding them in Birmingham City Centre somewhere, but there will be no fewer than four – a couple during the day and a couple early evening. We're a friendly small bunch but we know speaking out in groups can be daunting for some, so make sure you are happy to do this, although we can help build your confidence. There is usually a bit of preparation before the meeting, nothing too difficult but access to IT equipment is useful as you will need to contribute to the network online, as well as at meetings. But don't let any of that put you off, we can usually help with things if you have the commitment and desire to work with us and your community.

You should be comfortable attending other customers' homes (with colleagues) to sort out things when they go wrong, this is not a big commitment as we do try really hard not to mess up, but it does happen on occasions. Your role will be to make sure a fair deal is been struck all round.

### **What do I need?**

You just need to apply and tell us why you are interested no later than 6pm on Tuesday 8<sup>th</sup> December 2015.

A car would help you enormously with some of the travelling but depending on where you live and the transport links it might not be essential.

Travel expenses will be reimbursed.

**If you feel excited by this opportunity why not apply on our website <http://www.bromford.co.uk/ccn> or call for a chat first on 0121 746 4215.**

Please keep Monday 14<sup>th</sup> December 2015 free, as we may ask you to come and meet with us, to see how this opportunity could work for both of us.