

Keeping you safe when we visit.

Coronavirus guidance.

Updated June 2020

Ahead of an engineer, neighbourhood coach, or contractor visiting your home, there are a few simple steps we need you to familiarise yourself with. This advice will help ensure your appointment runs smoothly and, most importantly, safely on the day.



1

We'll call in advance of our arrival to let you know we are on our way



2

Although the wearing of facemasks is optional, let us know in advance if you'd like the colleague to wear one



3

Please maintain a social distancing of two metres at all times. Ideally, wait in another room for the duration



4

Our colleague will show their ID on arrival whilst maintaining social distancing



5

Remember to ventilate your home by opening windows and doors



6

We'll use certified hand sanitiser and wear protective gloves throughout the visit before disposing of them afterwards

These precautions are recommended by Public Health England and will ensure we can carry out your visit whilst prioritising the health, safety, and wellbeing of all. Thank you for your support and for any further questions, head to the Bromford website.

 COVIDSECURE.

